

Student Access to Smith's Wood Sports College Remote Applications



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Student Access to Smith's Wood Sports College Remote Applications Stephen Hardy Thursday, 11 December 2014

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Version History

Version	Change
V1.0	Beginning of Document

Using a Microsoft Windows device

Minimum Windows Client OS Requirements

- Windows 7 SP1 with the following updates installed
 - *KB* 2574819: An update is available that adds support for DTLS in Windows 7 SP1 and Windows Server 2008 R2 SP1 (<u>http://support.microsoft.com/kb/2574819/</u>)
 - *KB 2857650: Update that improves the RemoteApp and Desktop Connections features is available for Windows 7 (<u>http://support.microsoft.com/kb/2857650/</u>)*
 - *KB 2830477: Update for RemoteApp and Desktop Connections feature is available for Windows (<u>http://support.microsoft.com/KB/2830477</u>)*
 - *KB* 2913751: Smart card redirection in remote sessions fails in a Windows 7 SP1based RDP 8.1 client (<u>http://support.microsoft.com/kb/2913751</u>)
 - (Optional) If you experience connection reliability issues after installing KB 2913751, we recommend installing KB 2923545: Update for RDP 8.1 is available for Windows 7 SP1. (<u>http://support.microsoft.com/kb/2923545</u>)
 - KB 2830477- Remote Desktop Protocol 8.1 update for Windows 7 SP1. (<u>http://support.microsoft.com/KB/2830477</u>)
- IE11
 - KB 2847882 Prerequisite updates for Internet Explorer 11 Install the required updates from the 'Prerequisite updates for Internet Explorer 11' Table. <u>http://support.microsoft.com/kb/2847882</u>
 - Install IE11 from here <u>http://www.microsoft.com/en-gb/download/internet-</u> <u>explorer-11-for-windows-7-details.aspx</u>

NOTE: Windows XP/Vista are no longer supported by Microsoft and therefore not supported for use with Windows Remote Desktop Services or the required Remote Desktop Protocol

Accessing Remote Desktop Services

1. Navigate using Internet Explorer to <u>https://webaccess.smiths-wood.solihull.sch.uk</u>

SATS COLLEG BE	ith's Wood Sports Co	SWSC Remote Applications
		Help
	User name: Password: Password: Password: Security (show explanation) This is a public or shared computer This is a private computer Sign in Sign in To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.	
Windows Server 2012 R2		Microsoft

 Login using your college network credentials (The username and password you use to login to the college's computers with) with the addition of the domain prefix prior to your username ("swc\"), such as:

> Username: *swc\astudentuser* Password: *whateveryourpasswordis*

NOTE: Remember to add the domain prefix otherwise your login may fail and/or access to resources will not work correctly

CATS COLLEG SM	th's Wood Sports Co emote Applications	swsc Remote Applications
		Help
	User name: swc\astudentuser × Password: •••••• Security (show explanation) • This is a public or shared computer This is a private computer Sign in Sign in To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.	
Windows Server 2012 R2		Microsoft

3. To login to a Desktop to use the College's IT systems as if you were in the college click on the 'Remote Desktop' icon

5W	SC Remote Applications
Remote Applications	ge
RemoteApp and Desktops	Sign out
Microsoft Remote Diffee 231: Desktop	
Windows Server 2012 R2	Microsoft

4. Accept the Remote Desktop Connection Prompt by clicking Connect

5	Re	mote Desktop Connection
	website is trying to ublisher before you (start a remote connection. Make sure that you trust the connect.
This remo publisher	te connection could har before you connect.	m your local or remote computer. Make sure that you trust the
N	Publisher: Type: Remote computer: Gateway server:	remote.smiths-wood.solihull.sch.uk Remote Desktop Connection REMOTE.SMITHS-WOOD.SOLIHULL.SCH.UK gateway.smiths-wood.solihull.sch.uk
💽 Shov	v Details	Connect Cancel

5. Re-enter your Username and Password (again not forgetting to use the 'swc\' prefix) and click OK

_	Windows Security	×
Enter your Type your use	credentials r name and password to connect to Work Resources	-
P	swc\astudentuser •••••••• Domain: swc	
	OK Cancel	

6. The connection to the service may take up to 4-5 minutes depending on varying factors such as your internet connection speed, the load on the system, the College's available bandwidth but be patient

5	Remote Desktop Connection	×
-	Connecting to: REMOTE.SMITHS-WOOD.SOLIHULL.SCH.UK	Cancel
5	Remote Desktop Connection	×
-	Connecting to: REMOTE.SMITHS-WOOD.SOLIHULL.SCH.UK	Cancel

7. You are now connected – you can full screen the Remote Desktop window if this is not already full screen and access your files as if you were in college





8. To logoff and end your session, simply logoff using the Start menu – Start > Sign-Out

	Student Test
	Documents
	This PC
All Programs	
Search programs and files	Sign out

Using an Apple Mac OS X device

Minimum Apple Mac OS X Requirements

OS X 10.7 or later, 64-bit processor

https://itunes.apple.com/gb/app/microsoft-remote-desktop/id715768417?mt=12

Installing the App

- 1. Open the Mac App Store
- 2. Search for Microsoft Remote Desktop



4. Click Install to install the App



Configuring the App

1. Use Finder to locate the App in 'Applications' and double click it

000		Applications			
• •			Q		?
FAVORITES	Name	 Date Modified 	Size	Kind	Date Added
All My Files	FaceTime	27 Apr 2013 09:00	8 MB	Application	27 Jan 2014 09:42
	Final Cut Express	28 Nov 2013 14:29	246.8 MB	Application	27 Jan 2014 09:53
AirDrop	🐘 Font Book	25 Mar 2012 16:03	21.7 MB	Application	27 Jan 2014 09:42
Applications	搦 Game Center	27 Apr 2013 10:55	5 MB	Application	27 Jan 2014 09:42
Desktop	of GarageBand	12 Mar 2013 16:56	375.3 MB	Application	27 Jan 2014 09:53
Documents	🔅 iDVD	21 Apr 2013 00:04	103.9 MB	Application	27 Jan 2014 09:53
	Image Capture	23 Jun 2012 08:25	3.5 MB	Application	27 Jan 2014 09:43
Downloads	🙀 iMovie	12 Mar 2013 16:58	1.47 GB	Application	27 Jan 2014 09:53
Movies	🛃 iPhoto	12 Mar 2013 16:59	1.61 GB	Application	27 Jan 2014 09:53
J Music	ITunes	11 Nov 2014 22:39	322.3 MB	Application	27 Jan 2014 09:53
Dictures	Launchpad	20 Jun 2012 22:08	1.4 MB	Application	27 Jan 2014 09:42
ien rictures	🛍 LiveType	2 Dec 2013 10:44	48.3 MB	Application	27 Jan 2014 09:53
SHARED	😹 Mail	25 Jun 2013 01:35	54.9 MB	Application	27 Jan 2014 09:44
4034-mis-03	💭 Messages	7 May 2012 22:21	36.1 MB	Application	27 Jan 2014 09:44
hrn 7e41hf	L Microsoft Lync	29 Nov 2013 08:06	222.3 MB	Application	27 Jan 2014 09:53
	🚷 Microsoft Messenger	29 Nov 2013 08:06	76.9 MB	Application	27 Jan 2014 09:53
ig brn001ba90	Microsoft Office 2011	29 Nov 2013 08:05		Folder	27 Jan 2014 09:53
💭 brn001ba91	Microsoft Remote Desktop	Today 10:22	33.3 MB	Application	Today 10:22
💹 brn001ba91	Mission Control	20 Jun 2012 22:08	1.9 MB	Application	27 Jan 2014 09:42
	📒 Notes	27 Apr 2013 10:50	8.2 MB	Application	27 Jan 2014 09:44
	OS X Yosemite	24 Jan 1984 08:00		App Snload	Today 10:19
MediaNAS	💹 Photo Booth	13 Jun 2013 21:10	22 MB	Application	27 Jan 2014 09:44
🖳 All	24 Preview	26 Apr 2013 03:32	48.2 MB	Application	27 Jan 2014 09:44
DEVICES	O QTAmateur	9 Mar 2006 13:35	218 KB	Application	27 Jan 2014 09:54
O Deserve Dise	Q QuickTime Player	11 Nov 2014 22:39	33.8 MB	Application	27 Jan 2014 09:42
W Remote Disc	Reminders	27 Apr 2013 10:50	10.5 MB	Application	27 Jan 2014 09:44
Macintosh HD2	1 Remote Desktop Connection	29 Nov 2013 08:06	16.1 MB	Application	27 Jan 2014 09:53
	🔞 Safari	6 Oct 2014 11:16	35.4 MB	Application	27 Jan 2014 09:38
	Server	12 Mar 2013 16:56	394.9 MB	Application	27 Jan 2014 09:53
	😇 Stickies	20 Jun 2012 22:52	4.2 MB	Application	27 Jan 2014 09:45
	Symantec Solutions	13 Nov 2013 15:12	22	Folder	27 Jan 2014 09:53
	System Preferences	31 Jul 2012 22:27	5.2 MB	Application	27 Jan 2014 09:45
	🗇 TextEdit	2 Sep 2012 11:52	10.1 MB	Application	27 Jan 2014 09:45
	Time Machine	20 Jun 2012 22:09	2.1 MB	Application	27 Jan 2014 09:42
	🔻 🔯 Utilities	14 May 2014 16:15		Folder	27 Jan 2014 09:37
	Activity Monitor	20 Sen 2013 21-48	Q 1 MR	Application	27 Jan 2014 09:47

2. Right click the Microsoft Remote Desktop icon in the Dock and select 'Options > Keep in Dock' if you want the icon to permanently stay in your dock



3. Click the check box next to don't show this again' and click close

What's new in 8.0.12

This release includes:

- · Fixed full screen issues on Yosemity
- Azure RemoteApp improvements

Oon't show this again

4. Click the Remote Resources icon

Close



 Enter the URL 'https://webaccess.smiths-wood.solihull.sch.uk/rdweb/feed/webfeed.aspx' and your username/password – not forgetting to add the 'swc\' prefix before your username, for example

Username: *swc\astudentuser*

Password: whateveryourpasswordis

URL	ss.smiths-wood.solihull.sch.uk/rdweb/feed/webfeed.aspx
User name	swc\astudentuser
Password	••••••
	Refresh

6. Click the Refresh button and when the message 'Successfully loaded Remote Resources' appears, close the username/password box

 Simply run a resource such as remote desktop - the connection to the service may take up to 4-5 minutes depending on varying factors such as your internet connection speed, the load on the system, the College's available bandwidth but be patient

000	Microsoft I	Remote Desktop		
66/	Ö	(34)	G	
New Start Edit	Preferences	Remote Resources	Azure RemoteApp	
Q *				\supset
▼ Remote Resou	rces			G
Access 201	3			
Excel 2013				
PowerPoint	2013			
Pablisher 20	013			
Nemote Des	ktop			
Word 2013				



Using an Apple IOS device (iPhone/iPad/iPod Touch)

Minimum IOS Requirements

Requires iOS 6.0 or later. Compatible with iPhone, iPad, and iPod touch https://itunes.apple.com/gb/app/microsoft-remote-desktop/id714464092?mt=8

Installing the App

1. Open the App Store and search for Microsoft RD

io SIM 😤 🔿				14:17				🕈 73% 🔳
Cancel	Pa	t Only *	Any Price *	All Categories *	By Relevance *	All Ages *	C microsoft rd	0
	rosoft Remote Desktop cooft Corporation	P						
Af Character Shined Affinishing	-							
(Charles Transmisson)								
1		- 4						
8								
A								
		A.	877	à	(0)	ria:		
	En	A-4 ituried	Top Church	Ningr Me	Purchased	Unclates		

2. Click on the app and install



3. Once installed, locate the Application and tap to run it



Configuring the App

1. Slide the green 'Show Again' to disable this prompt and click Done

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Remote Desktops			
Add Remote Desktop		2	
	What's new in 8.0.7		
(3) Remote Resources	This release includes:		
Add Domoto Docourse	Update for Microsoft RemoteApp		
Add Hemote Hesource	What's new in 8.0.6		
To Microsoft RemoteApp	This release includes:		
-Stundard (united the	Support for Microsoft RemoteApp		
Add Microsoft RemoteApp	 ONL scheme support A complete list of supported attributes is available here 	La contra de la co	
Configuration	What's new in 8.0.5		
Settings	This release includes:		
	Audio quality improvements		
Help	 A number of bug fixes 		
About	What's new in 8.0.3		
	This release includes:		
	Rate this application		
	Show again	Done	

2. Tap 'Add Remote Resource'

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Add Remote Desktop				
	Cancel	Remote Resources	Save	
Remote Resources	SERVER			
Add Remote Resource	URL		empty >	
	You can get this U	RL from your administrator.		
B Microsoft RemoteApp	CREDENTIALS			
	User name		empty >	
Add Microsoft RemoteApp	Password		empty >	
Configuration				
Settings				
Help				
About				
			_	
а.				

3. Tap URL and enter 'https://webaccess.smiths-wood.solihull.sch.uk' and tap Save



4. Tap 'Username' and enter your college network username not forgetting to add the 'swc\' prefix before your username, for example, then tap Save

No SIM 🗢		36.18		≠ 73% ■>
III Remote Desktops	Cancel	User name	Save	
Add Remote Desktop				
(3) Remote Resources	swc\usemame		0.	
Add Remote Resource				
C Microsoft RemoteApp Add Microsoft RemoteApp				3
Q W E	R	T Y U	1 0	Р 🛛
A S	D F	G H .	JKL	Done
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.7123 Q				.?123

5. Tap 'Password', enter your college network password and tap Save

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III Remote	Desktops		Can	el		Password			Sav	e		
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6. Once all details have been filled in, tap Save



7. All Applications you have access to will now appear. Click on one to run it

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🐼 Remote	Resources			
https://web	access.smiths-wood.solihull.sch.uk/feed/web	eed.aspx	a (j)
Acc	ess 2013			
Exce	el 2013			
Pow	erPoint 2013			
Wor	d 2013			
Nerr	ote Desktop			
Add Rem	ote Resource		>	
🖳 Micros	oft RemoteApp			

8. If prompted, re-enter your username and password, remembering to prefix with 'swc\'



Additional Resources

Remote Desktop Client on iOS: FAQ - http://technet.microsoft.com/en-gb/library/dn473015.aspx

Using a Google Android Device

Minimum Android Requirements

https://play.google.com/store/apps/details?id=com.microsoft.rdc.android&hl=en_GB

Installing the App

1. Open the Google Play Store



2. Search for 'Microsoft Remote Desktop'



3. Press Install





4. Accept the requested permissions



5. That's it, all installed

Successfully installed "M	Incrosoft Rei	note Desktor
Microsoft Rem	ote Deskto	p
Microsoft Ren Microsoft Corporatio	note Desk	top
UNINSTALL	0	PEN
1		
Downloads \$3,219 🛎	Business	Similar
Microsoft Remote Desl access to Windows of	ktop provide: lesktops and	s remote I apps:
WHAT'S NEW 8.0.11		
+ Focilor crassion staft		

Configuring the App

1. Open the 'Microsoft Remote Desktop' App



Changing the Mouse Mode

Tap the connection name at the top of the screen.



2. Click the Back Arrow next to 'What's New'

ଟ୍ଟ Sc	an finished: Microsoft Remote Desktop is safe
50	Remote Desktops
	F
	Add a remote desktop
+	1

3. Press 'Remote Desktops' to drop out the connection types and select 'Remote Resources'



4. Click the '+' (Plus symbol) at the bottom of the screen

🔳 Sa	ving screenshot
50	Remote Resources
	~
	Add remote resources
+	1

 Enter the URL 'https://webaccess.smiths-wood.solihull.sch.uk/rdweb/feed/webfeed.aspx' and your username/password – not forgetting to add the 'swc\' prefix before your username, for example

Username: *swc\astudentuser*

Password: whateveryourpasswordis





6. Click the tick symbol at the top right of the screen to confirm



7. The app will now connect to the SWSC remote resources



8. Click on 'Remote Desktop' to connect to a Windows desktop (Allow this sometime to connect)



9. On the certificate acceptance screen select 'Trust Always'



10. Now you will be connected to a remote desktop/other app you selected



Additional Resources

Remote Desktop Client on Android: FAQ - <u>http://technet.microsoft.com/en-gb/library/dn473007.aspx</u>