



## Student Access to Smith's Wood Sports College Remote Applications



## Table of Contents

.....	1
Version History.....	3
Using a Microsoft Windows device.....	4
Minimum Windows Client OS Requirements .....	4
Accessing Remote Desktop Services .....	5
Using an Apple Mac OS X device.....	11
Minimum Apple Mac OS X Requirements .....	11
Installing the App .....	12
Configuring the App .....	13
Using an Apple IOS device (iPhone/iPad/iPod Touch) .....	19
Minimum IOS Requirements.....	19
Installing the App .....	20
Configuring the App .....	22
Additional Resources .....	30
Using a Google Android Device.....	31
Minimum Android Requirements .....	31
Installing the App .....	32
Configuring the App .....	36
Additional Resources .....	45

## Version History

Version	Change
V1.0	Beginning of Document

## Using a Microsoft Windows device

### Minimum Windows Client OS Requirements

- *Windows 7 SP1 with the following updates installed*
  - *KB 2574819: An update is available that adds support for DTLS in Windows 7 SP1 and Windows Server 2008 R2 SP1 (<http://support.microsoft.com/kb/2574819/>)*
  - *KB 2857650: Update that improves the RemoteApp and Desktop Connections features is available for Windows 7 (<http://support.microsoft.com/kb/2857650/>)*
  - *KB 2830477: Update for RemoteApp and Desktop Connections feature is available for Windows (<http://support.microsoft.com/KB/2830477>)*
  - *KB 2913751: Smart card redirection in remote sessions fails in a Windows 7 SP1-based RDP 8.1 client (<http://support.microsoft.com/kb/2913751>)*
  - *(Optional) If you experience connection reliability issues after installing KB 2913751, we recommend installing KB 2923545: Update for RDP 8.1 is available for Windows 7 SP1 . (<http://support.microsoft.com/kb/2923545>)*
  - *KB 2830477- Remote Desktop Protocol 8.1 update for Windows 7 SP1. (<http://support.microsoft.com/KB/2830477>)*
- *IE11*
  - *KB 2847882 - Prerequisite updates for Internet Explorer 11 – Install the required updates from the ‘Prerequisite updates for Internet Explorer 11’ Table. <http://support.microsoft.com/kb/2847882>*
  - *Install IE11 from here <http://www.microsoft.com/en-gb/download/internet-explorer-11-for-windows-7-details.aspx>*

**NOTE: Windows XP/Vista are no longer supported by Microsoft and therefore not supported for use with Windows Remote Desktop Services or the required Remote Desktop Protocol**

## Accessing Remote Desktop Services

1. Navigate using Internet Explorer to <https://webaccess.smiths-wood.solihull.sch.uk>



The screenshot shows the login interface for Smith's Wood Sports College Remote Applications. At the top left is the college's logo, a red tree inside a circle with the text 'SMITH'S WOOD SPORTS COLLEGE'. To the right of the logo, the text 'Smith's Wood Sports College Remote Applications' is displayed in a large, dark red font. In the top right corner, it says 'SWSC Remote Applications'. Below the title, there is a 'Help' link. The main area contains a login form with two input fields: 'User name:' and 'Password:'. Below these fields, there is a 'Security' section with a link '(show explanation)'. There are two radio buttons: one selected for 'This is a public or shared computer' and one unselected for 'This is a private computer'. A 'Sign in' button is located below the radio buttons. At the bottom of the form, there is a warning message: 'To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.' The footer of the page includes the Windows Server 2012 R2 logo on the left and the Microsoft logo on the right.

2. Login using your college network credentials (The username and password you use to login to the college's computers with) with the addition of the domain prefix prior to your username ("swc\"), such as:

Username: *swc\astudentuser*

Password: *whateveryourpasswordis*

***NOTE: Remember to add the domain prefix otherwise your login may fail and/or access to resources will not work correctly***

SWSC Remote Applications



# Smith's Wood Sports College

## Remote Applications

[Help](#)

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User name:  ✕

Password:

---

Security ([show explanation](#))

This is a public or shared computer

This is a private computer

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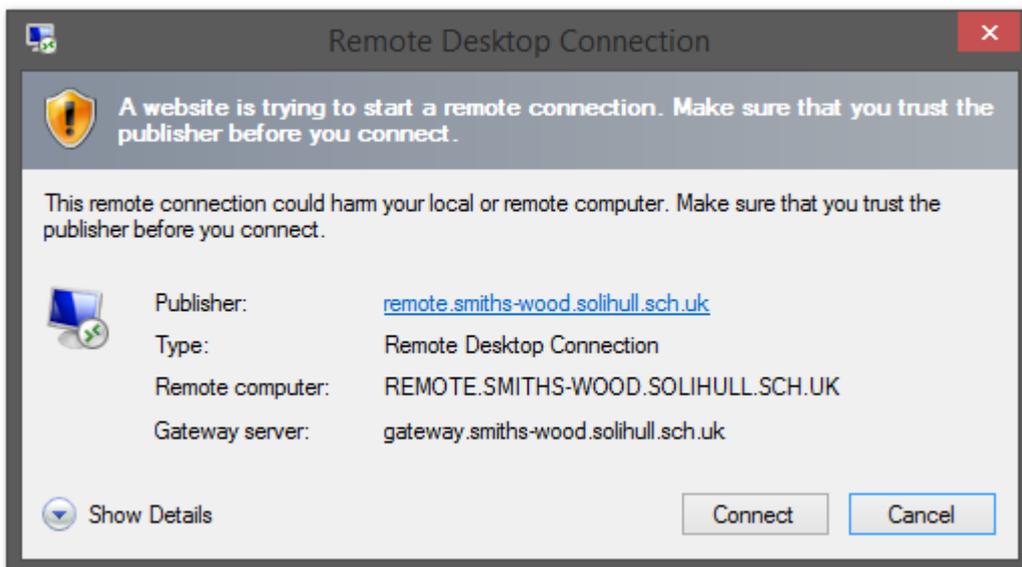
To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

 Windows Server 2012 R2 

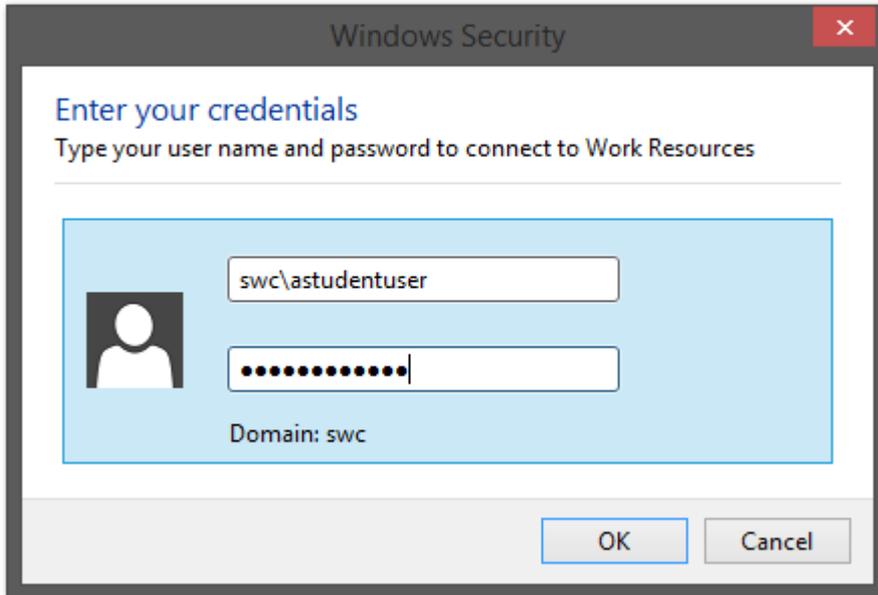
- To login to a Desktop to use the College's IT systems as if you were in the college click on the 'Remote Desktop' icon



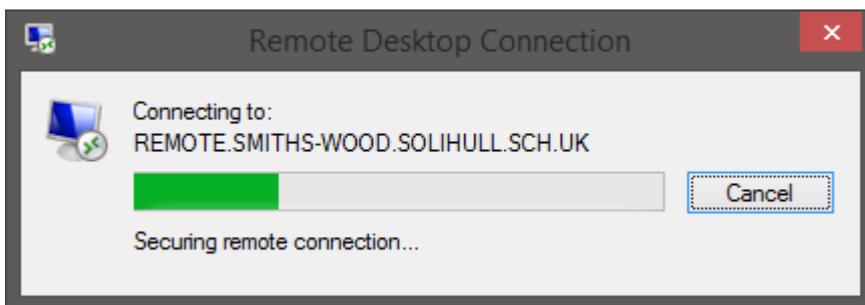
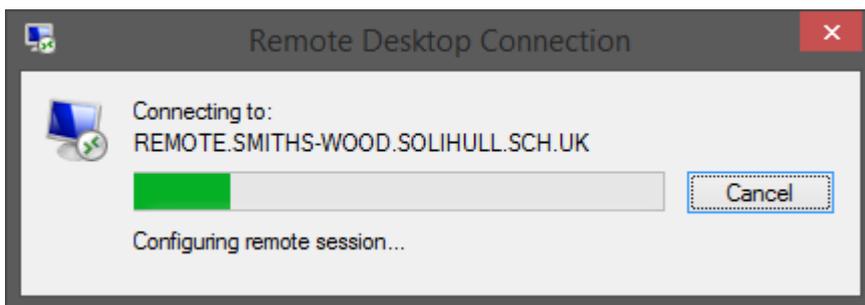
4. Accept the Remote Desktop Connection Prompt by clicking Connect



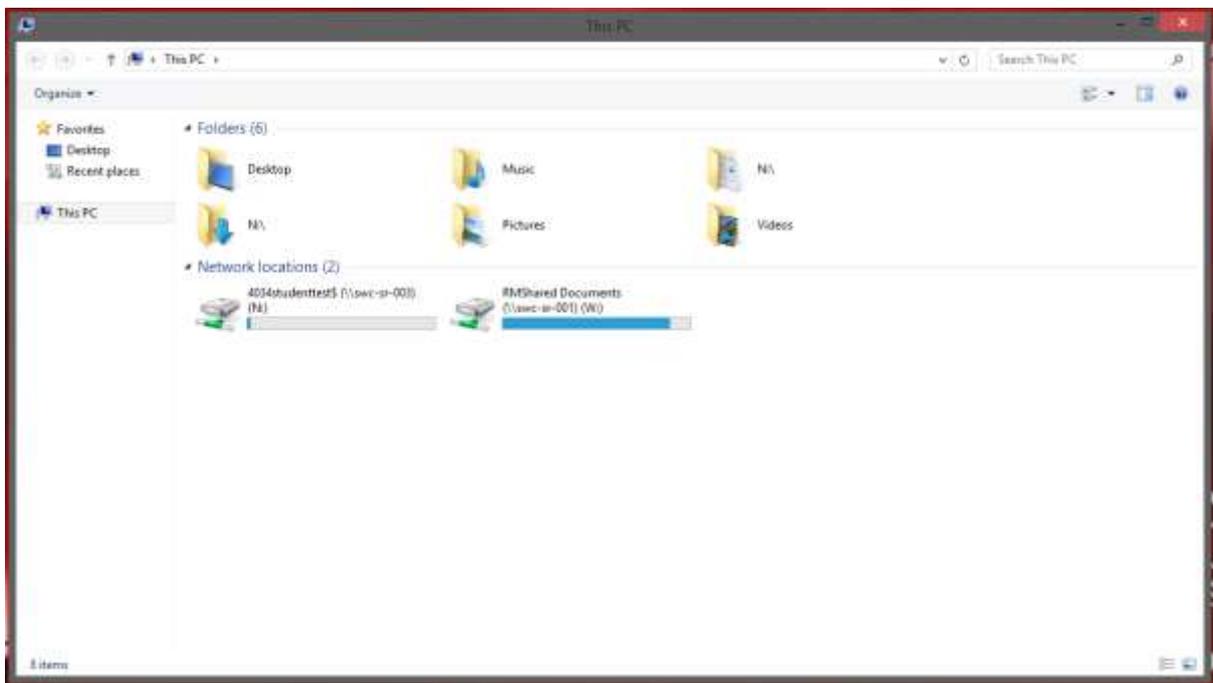
5. Re-enter your Username and Password (again not forgetting to use the 'swc\' prefix) and click OK



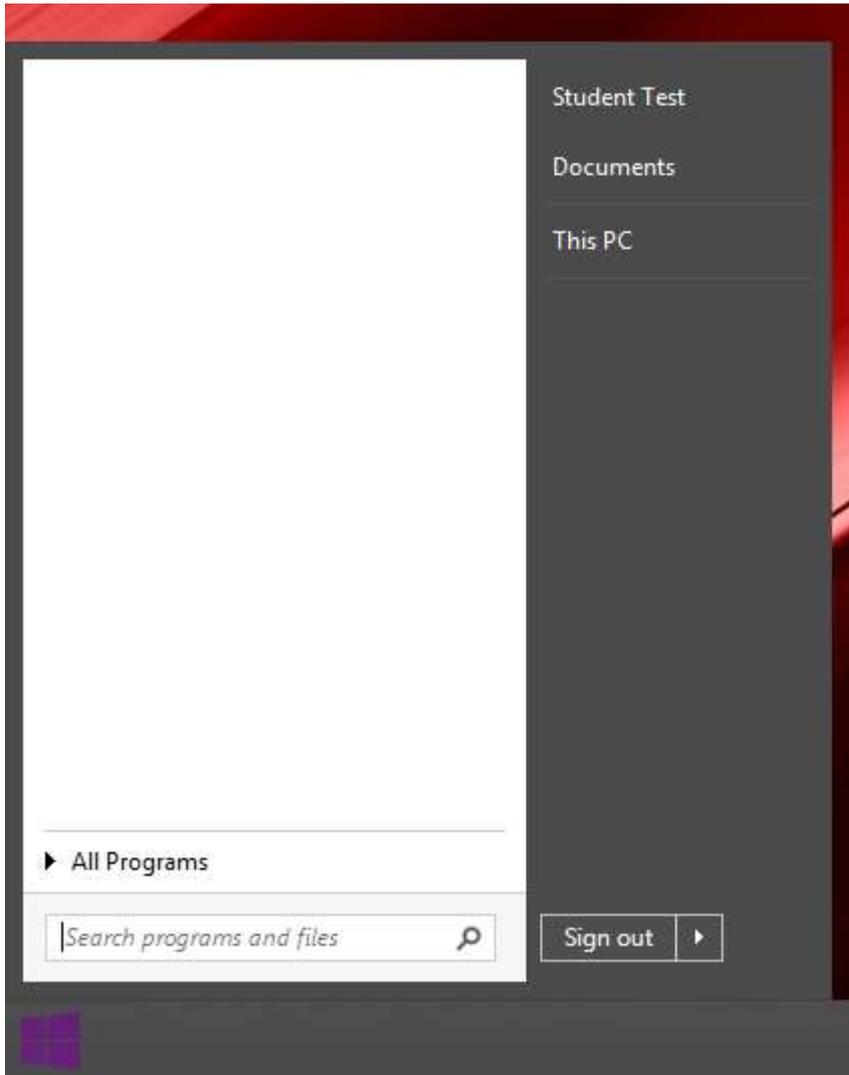
- The connection to the service may take up to 4-5 minutes depending on varying factors such as your internet connection speed, the load on the system, the College's available bandwidth but be patient



- You are now connected – you can full screen the Remote Desktop window if this is not already full screen and access your files as if you were in college



8. To logoff and end your session, simply logoff using the Start menu – Start > Sign-Out



## Using an Apple Mac OS X device

### Minimum Apple Mac OS X Requirements

OS X 10.7 or later, 64-bit processor

<https://itunes.apple.com/gb/app/microsoft-remote-desktop/id715768417?mt=12>

## Installing the App

1. Open the Mac App Store
2. Search for Microsoft Remote Desktop



3. Click Get

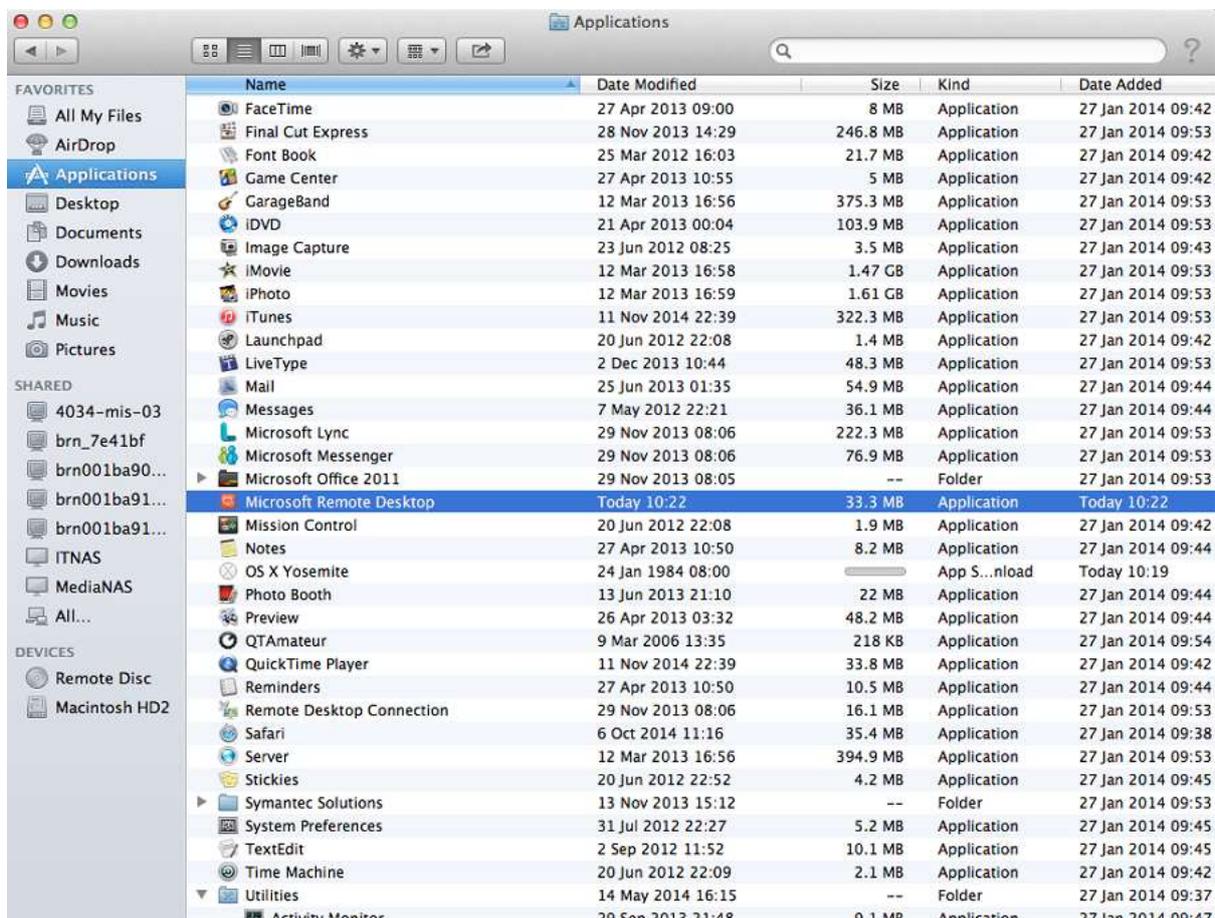


4. Click Install to install the App



## Configuring the App

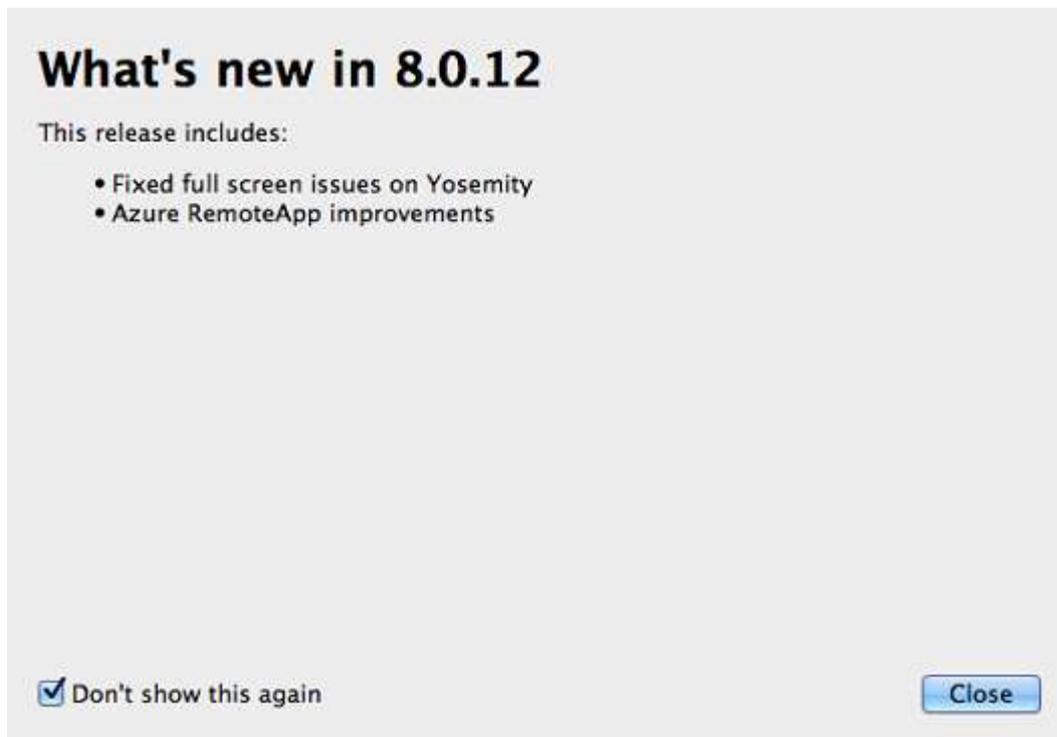
1. Use Finder to locate the App in 'Applications' and double click it



2. Right click the Microsoft Remote Desktop icon in the Dock and select 'Options > Keep in Dock' if you want the icon to permanently stay in your dock



3. Click the check box next to don't show this again' and click close



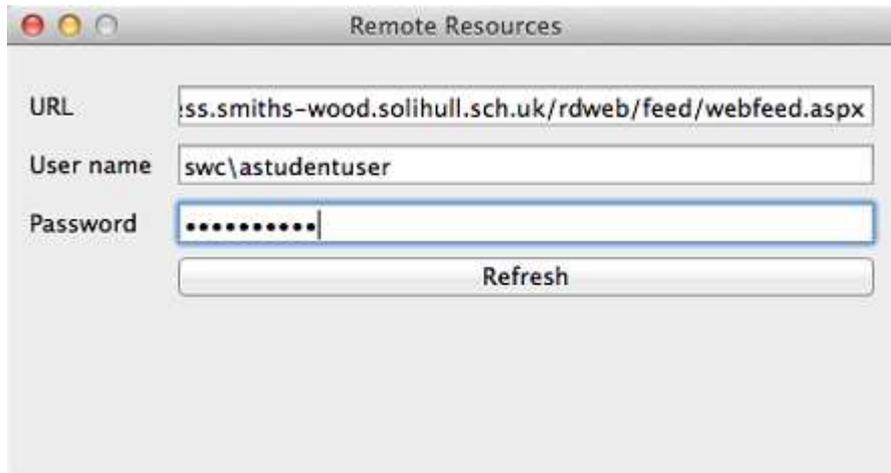
4. Click the Remote Resources icon



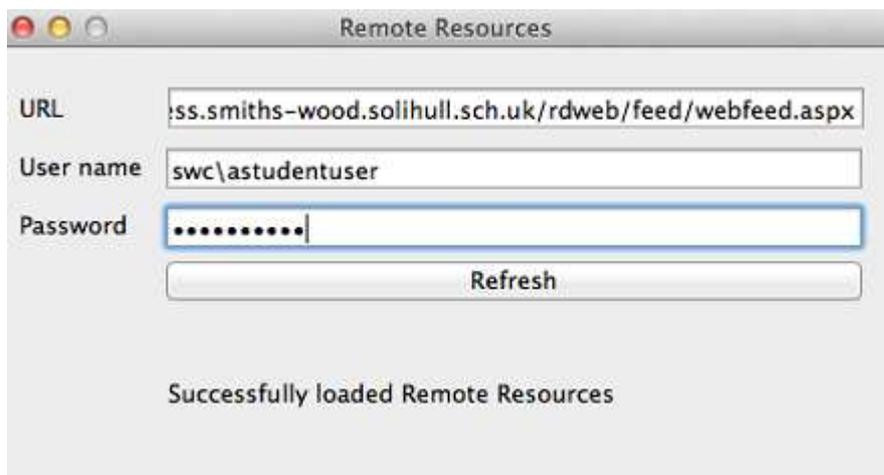
5. Enter the URL '<https://webaccess.smiths-wood.solihull.sch.uk/rdweb/feed/webfeed.aspx>' and your username/password – not forgetting to add the 'swc\' prefix before your username, for example

Username: *swc\astudentuser*

Password: *whateveryourpasswordis*



6. Click the Refresh button and when the message 'Successfully loaded Remote Resources' appears, close the username/password box



9. Simply run a resource such as remote desktop - the connection to the service may take up to 4-5 minutes depending on varying factors such as your internet connection speed, the load on the system, the College's available bandwidth but be patient





## Using an Apple IOS device (iPhone/iPad/iPod Touch)

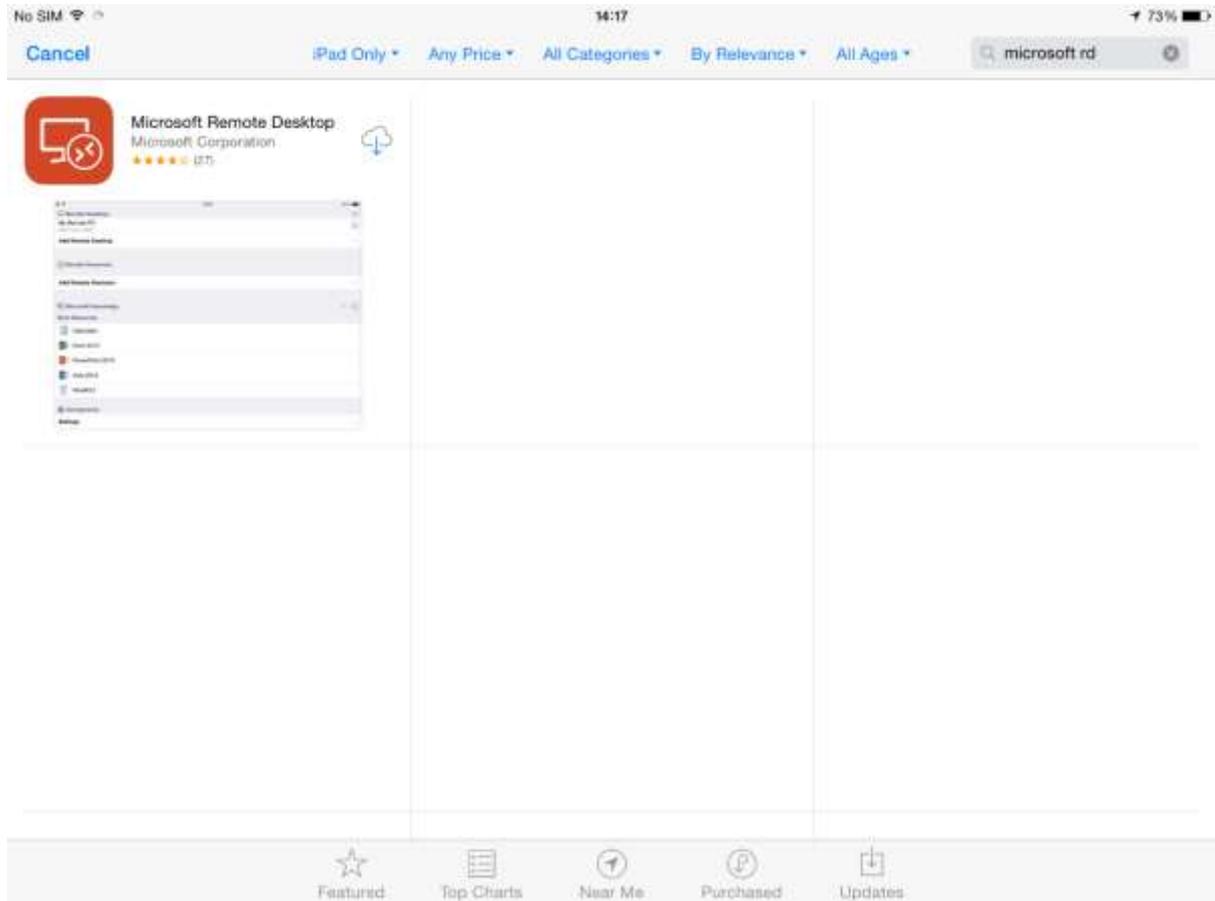
### Minimum IOS Requirements

Requires iOS 6.0 or later. Compatible with iPhone, iPad, and iPod touch

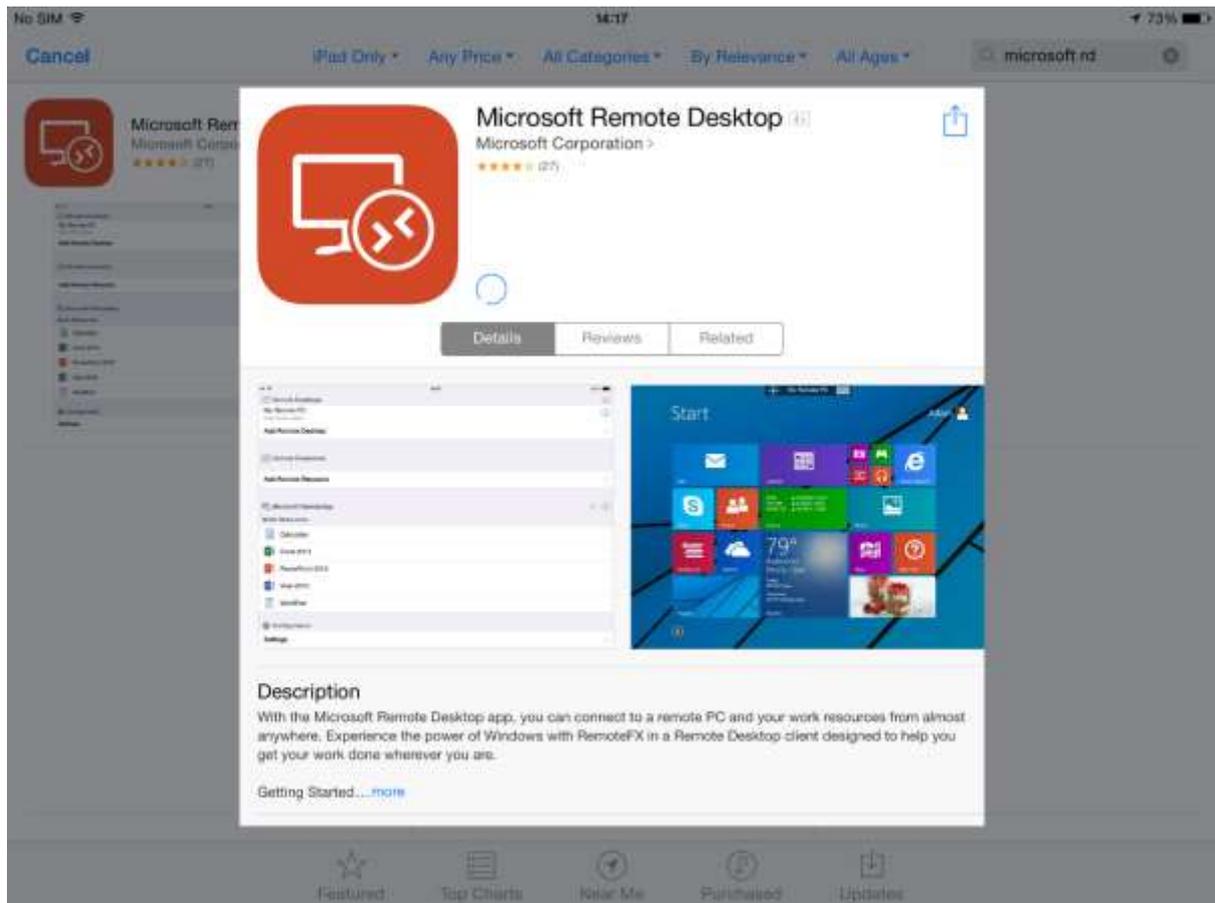
<https://itunes.apple.com/gb/app/microsoft-remote-desktop/id714464092?mt=8>

## Installing the App

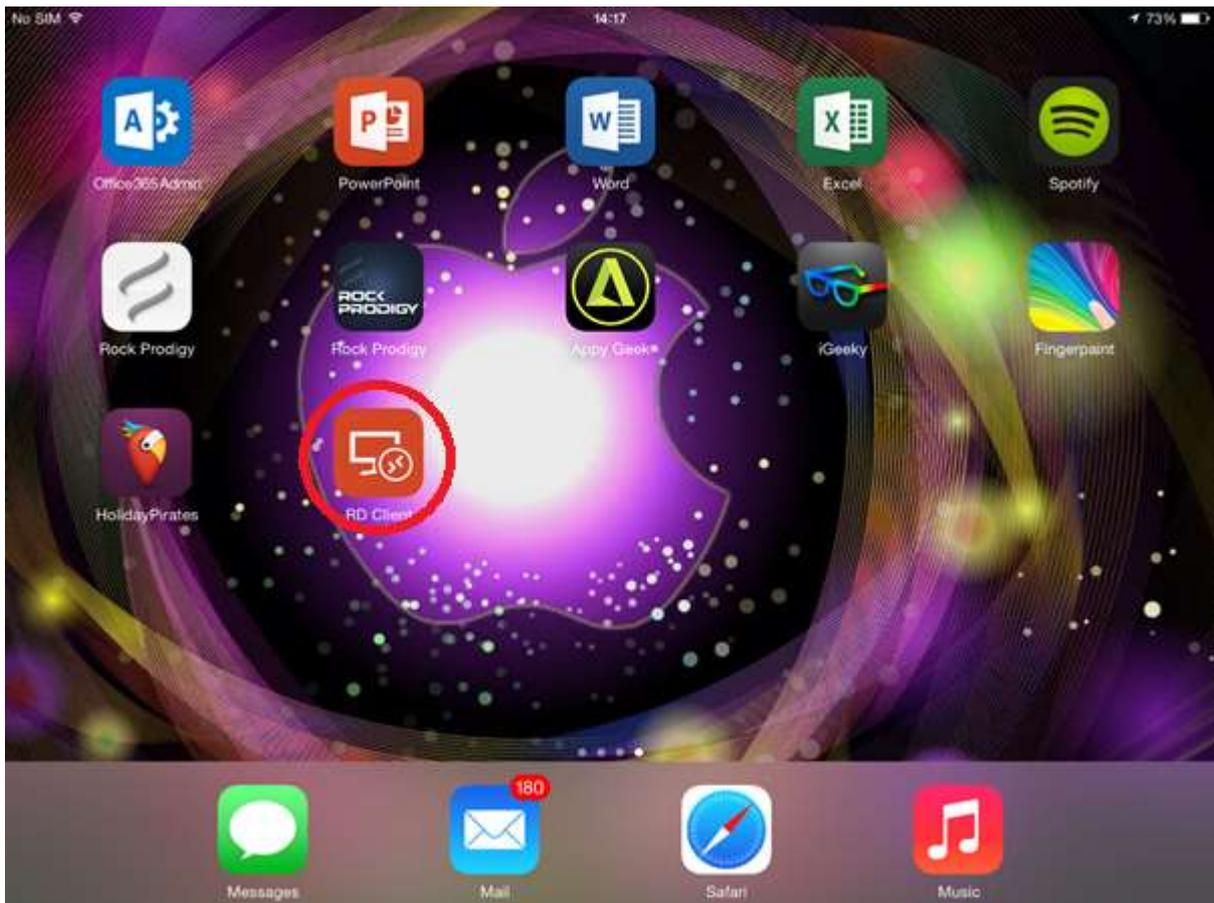
1. Open the App Store and search for Microsoft RD



2. Click on the app and install

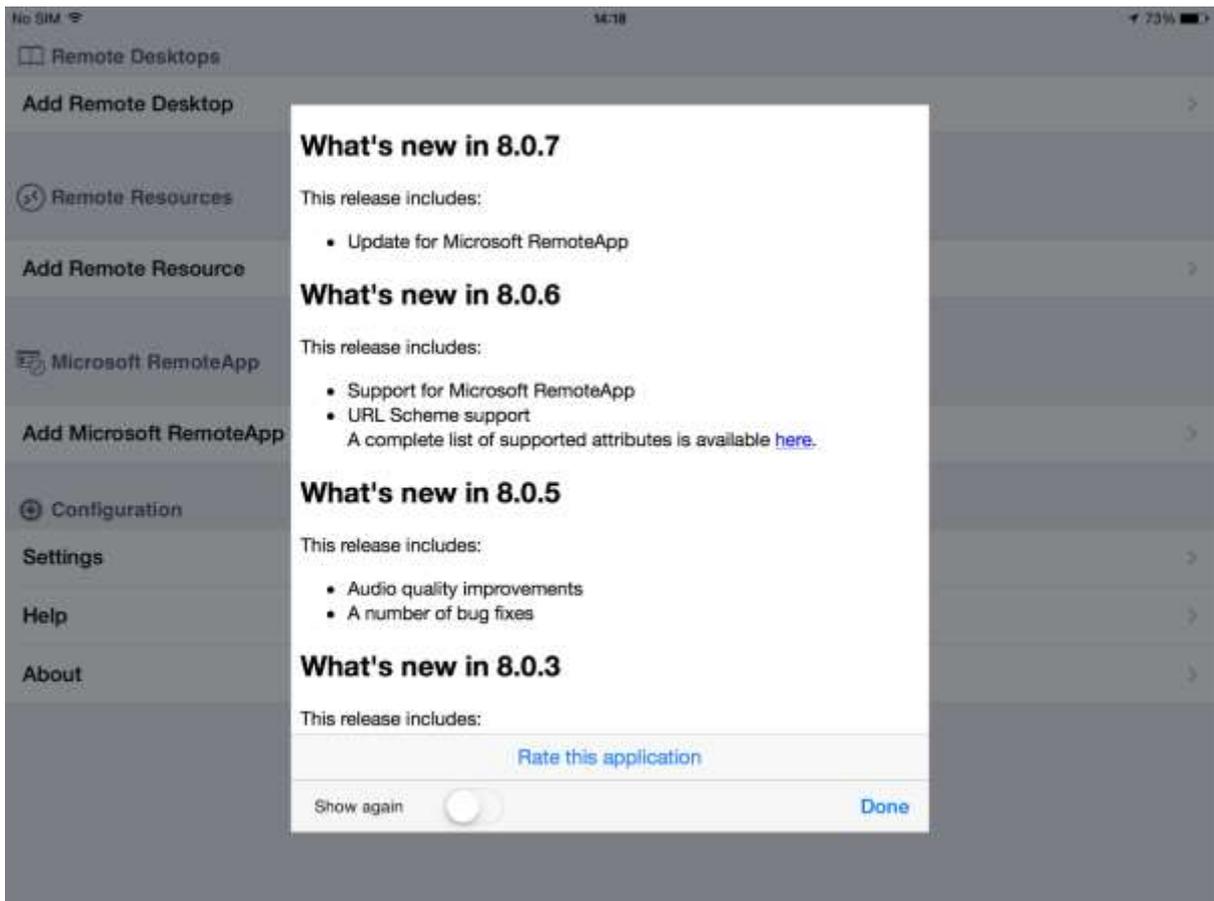


3. Once installed, locate the Application and tap to run it

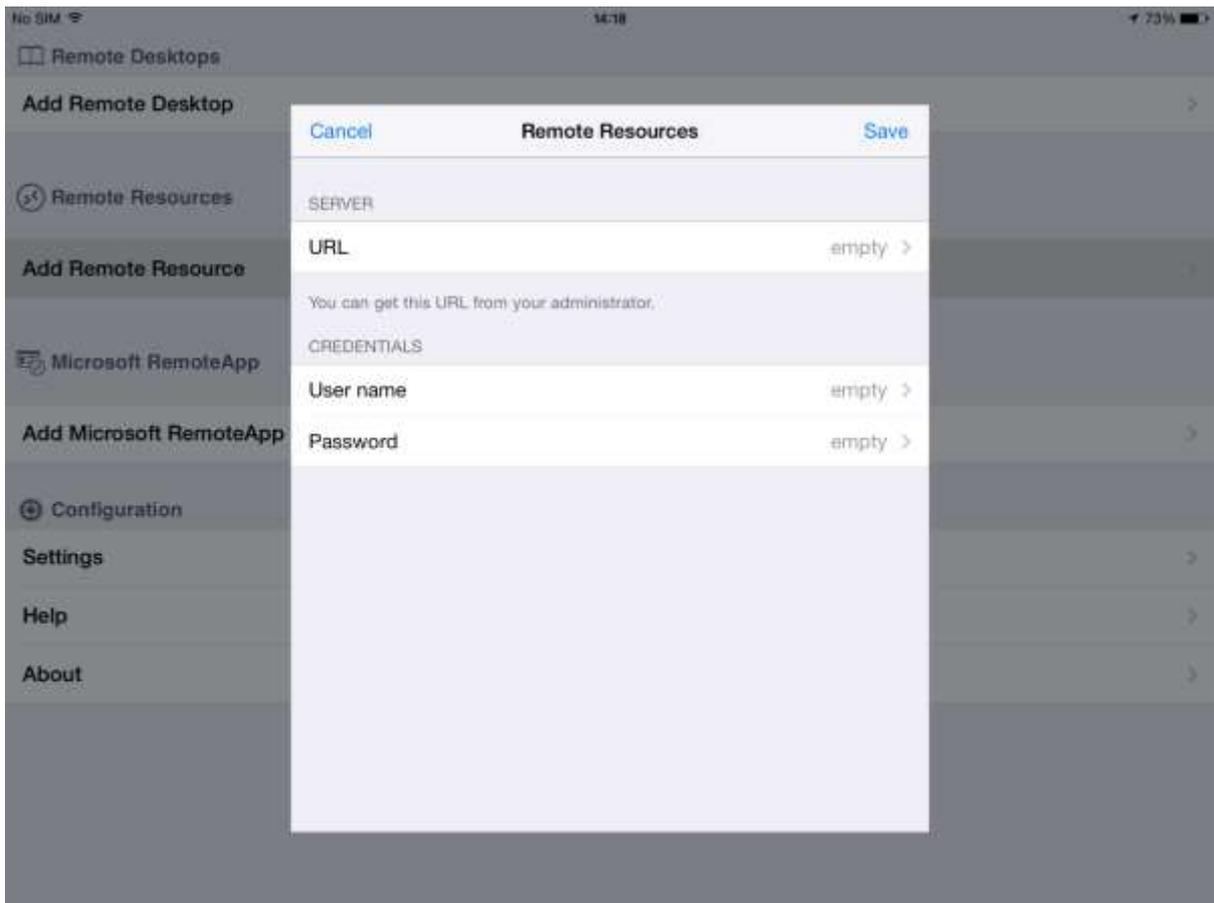


## Configuring the App

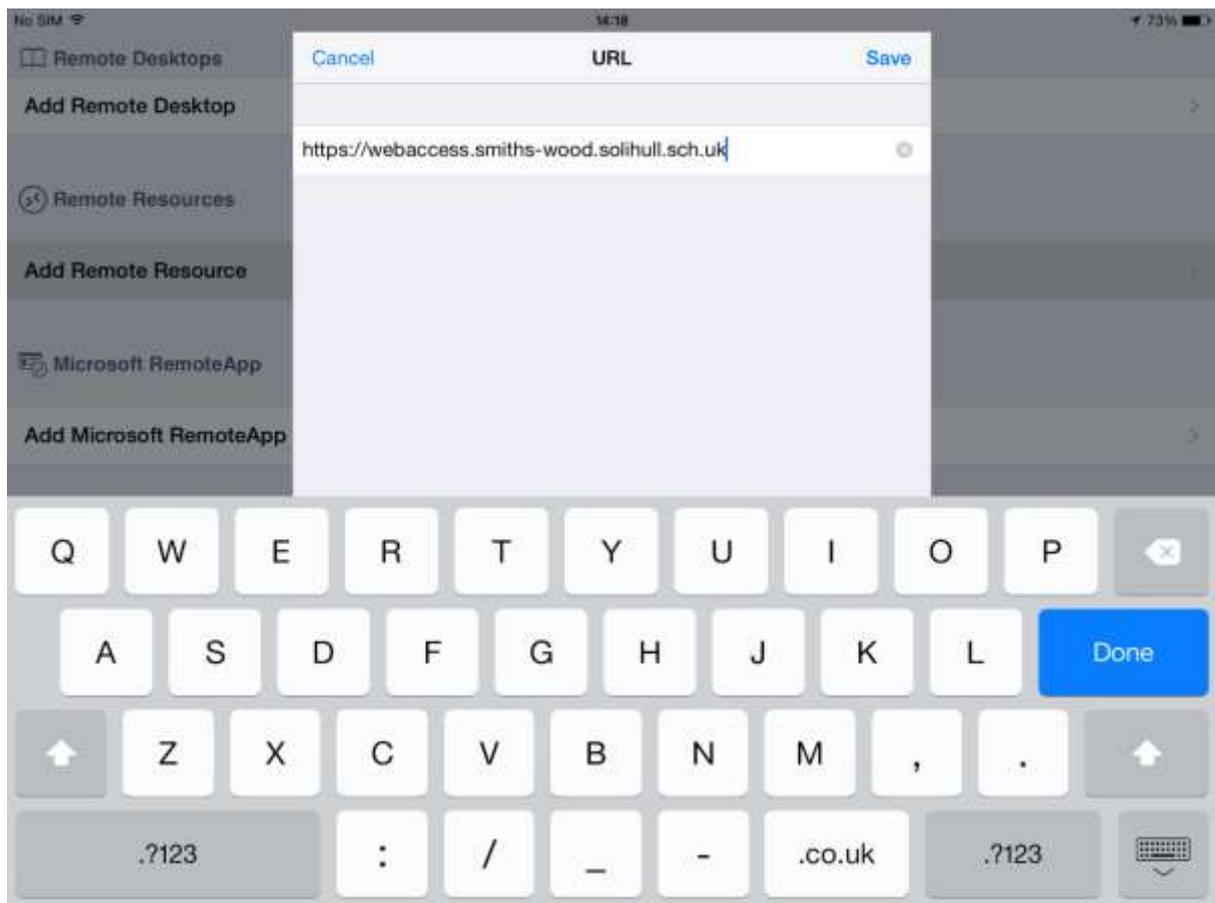
1. Slide the green 'Show Again' to disable this prompt and click Done



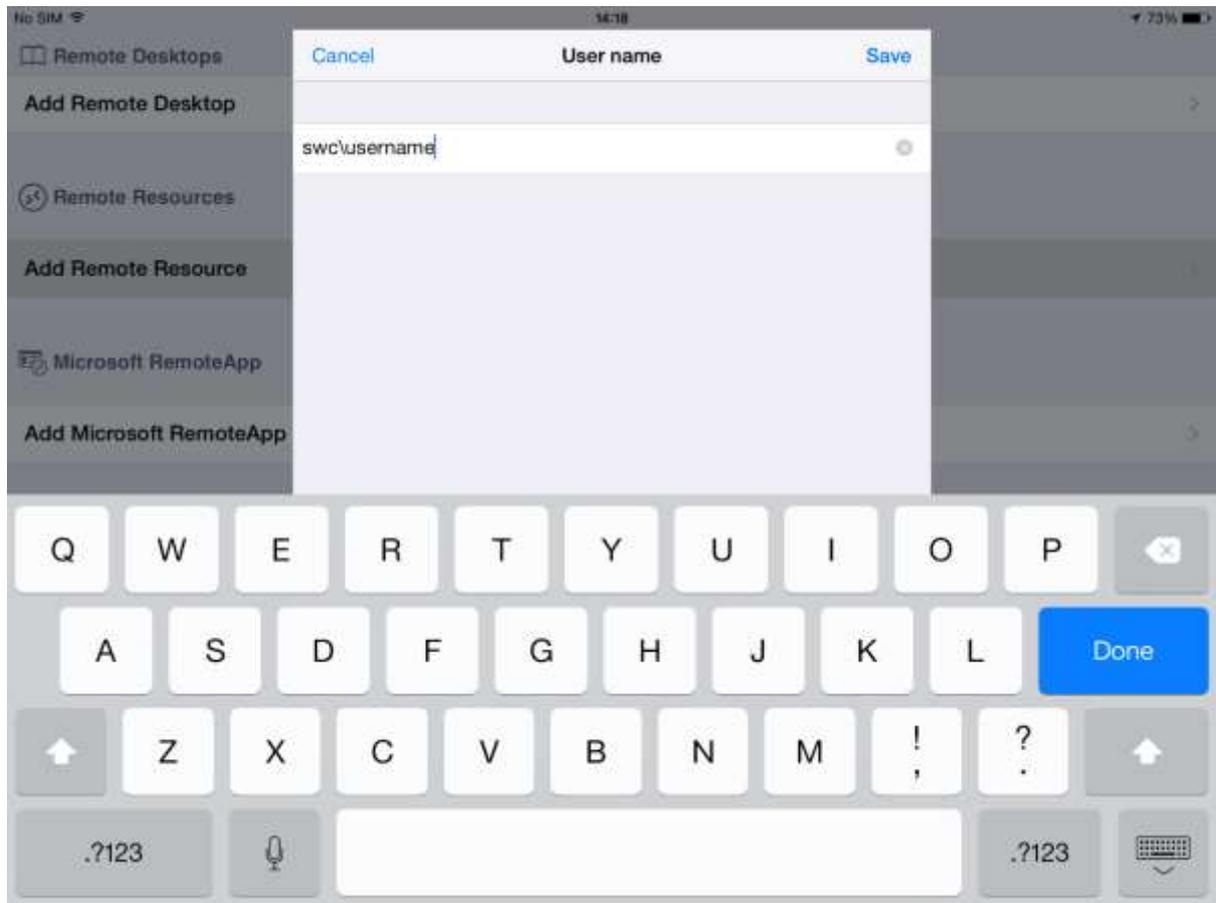
2. Tap 'Add Remote Resource'



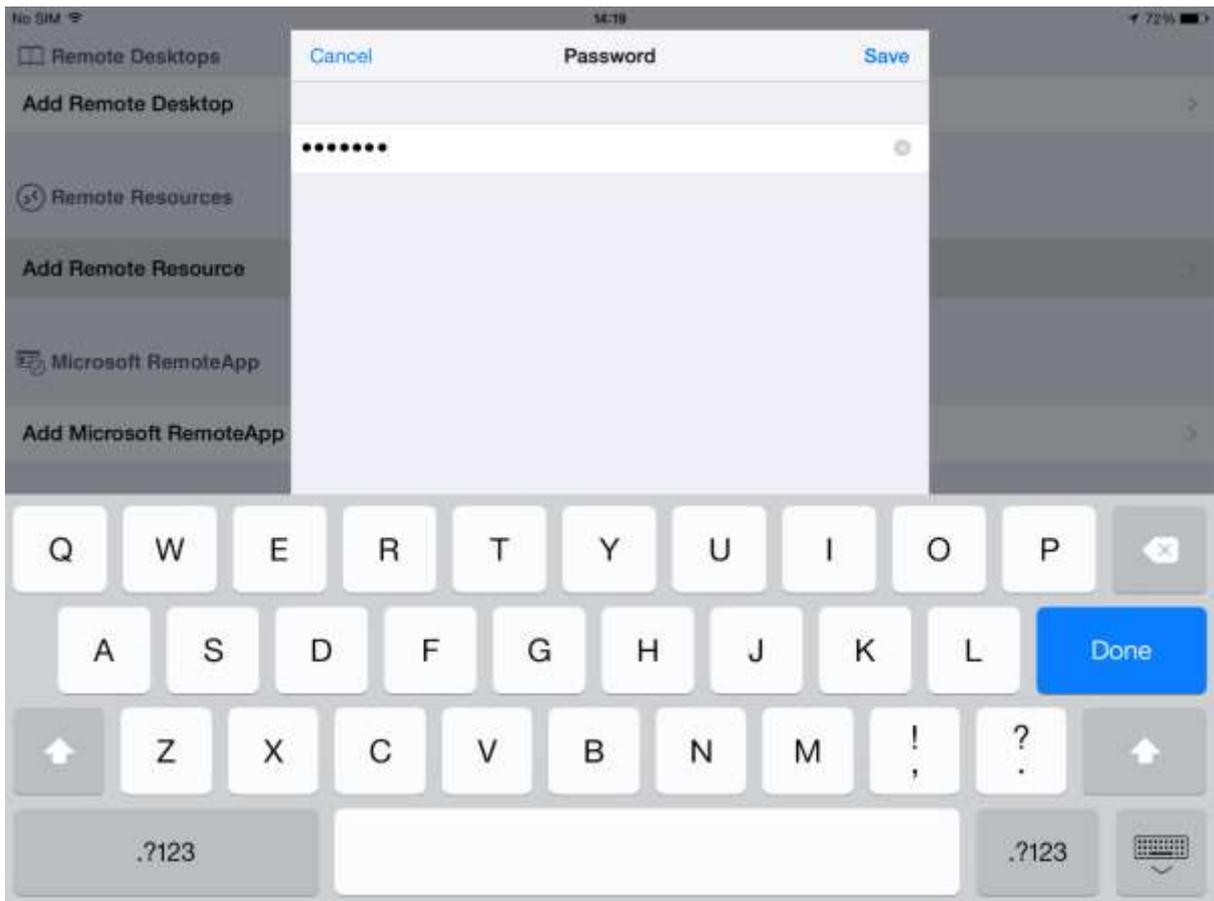
3. Tap URL and enter 'https://webaccess.smiths-wood.solihull.sch.uk' and tap Save



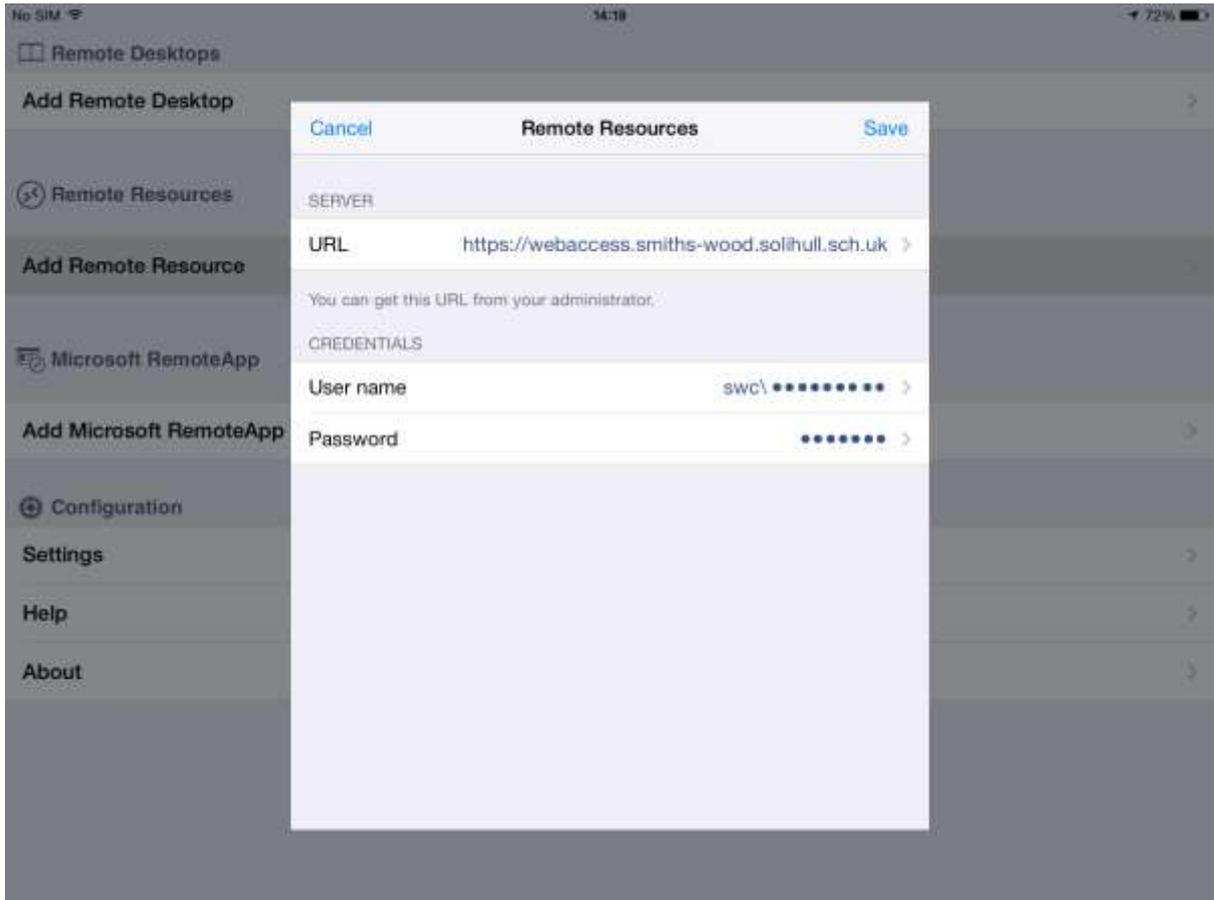
4. Tap 'Username' and enter your college network username not forgetting to add the 'swc\' prefix before your username, for example, then tap Save



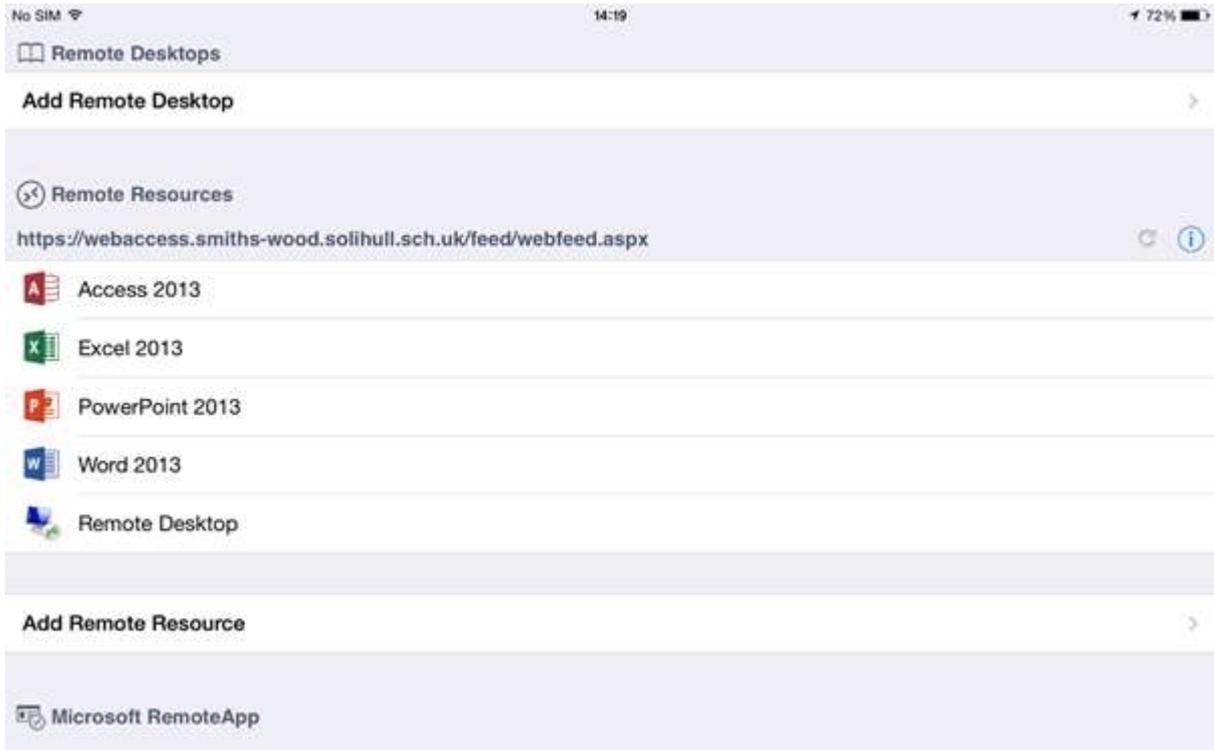
5. Tap 'Password', enter your college network password and tap Save



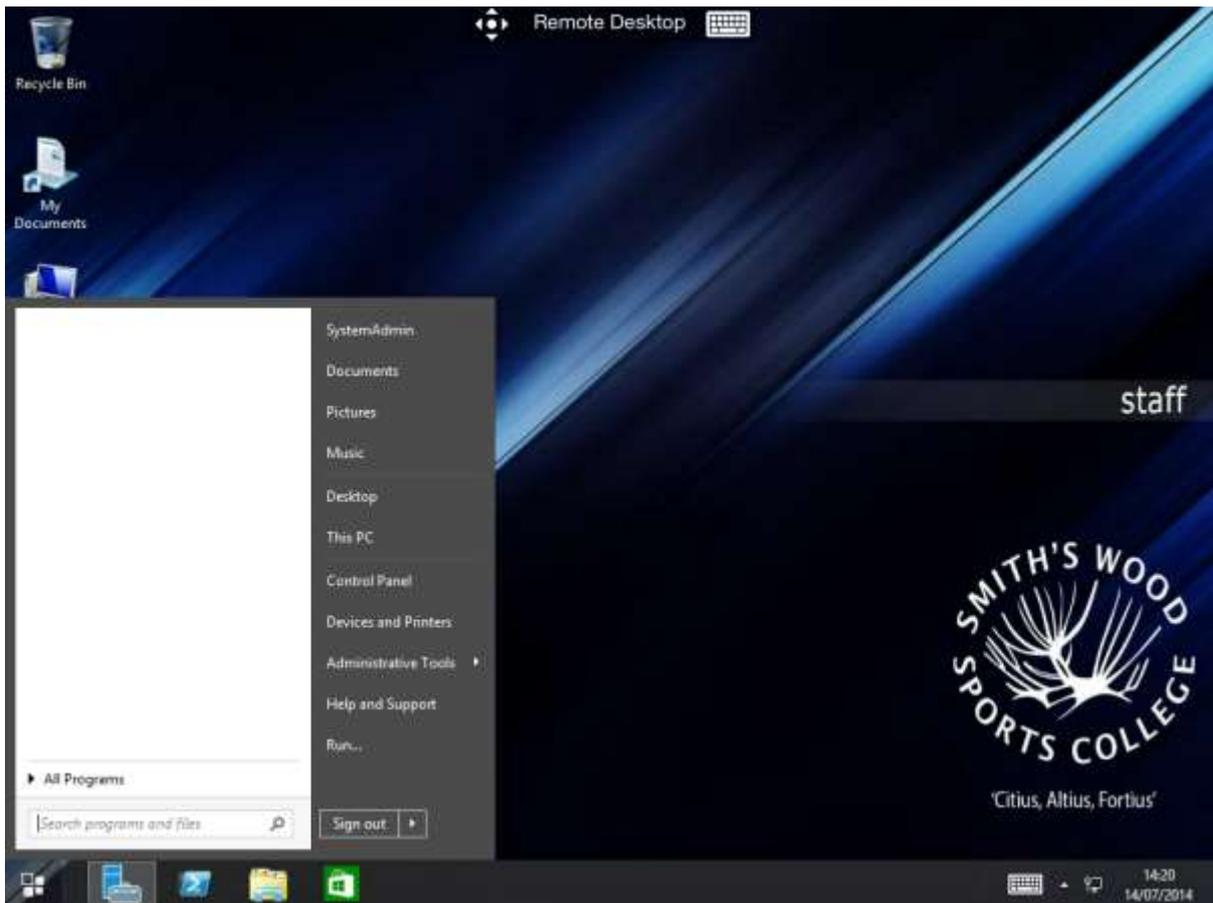
6. Once all details have been filled in, tap Save



7. All Applications you have access to will now appear. Click on one to run it



8. If prompted, re-enter your username and password, remembering to prefix with 'swc\'



## Additional Resources

Remote Desktop Client on iOS: FAQ - <http://technet.microsoft.com/en-gb/library/dn473015.aspx>

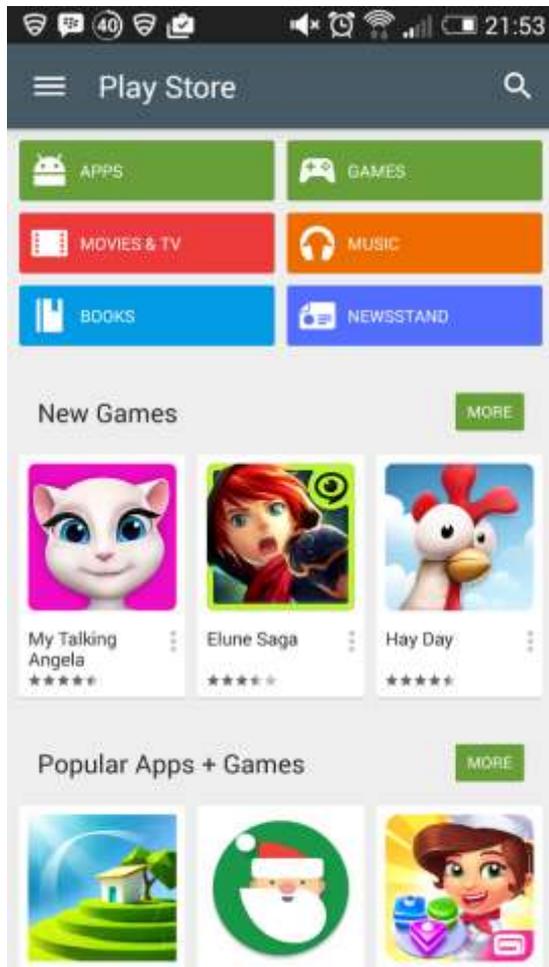
## Using a Google Android Device

### Minimum Android Requirements

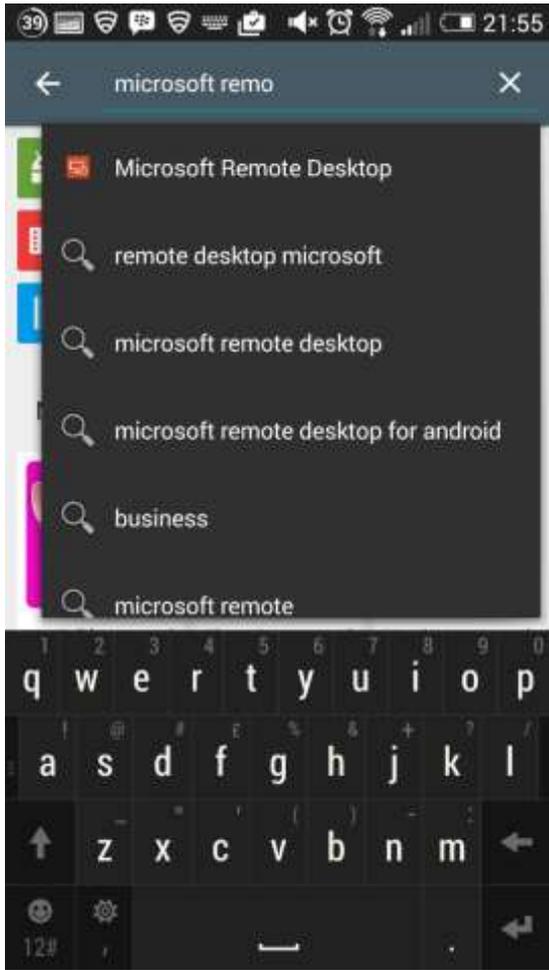
[https://play.google.com/store/apps/details?id=com.microsoft.rdc.android&hl=en\\_GB](https://play.google.com/store/apps/details?id=com.microsoft.rdc.android&hl=en_GB)

## Installing the App

1. Open the Google Play Store



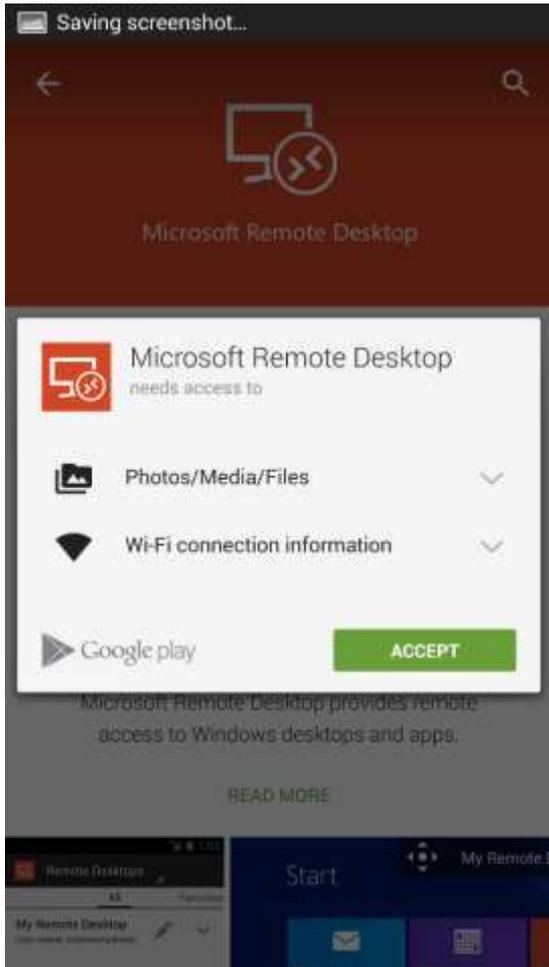
2. Search for 'Microsoft Remote Desktop'



3. Press Install



4. Accept the requested permissions

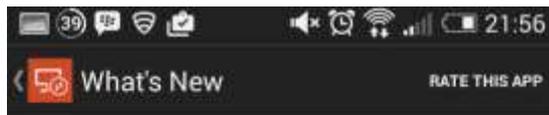


5. That's it, all installed



## Configuring the App

1. Open the 'Microsoft Remote Desktop' App



### What's new in 8.0.11

- Support for immersive full-screen mode on Android 4.4+ tablets
- Optimized to work on non-touch devices
- Updates for Microsoft RemoteApp include:
  - Fix for proxy service issue
  - General fixes

### [What's new in 8.0.6](#)

### [What's new in 8.0.5](#)

### [What's new in 8.0.4](#)

### [What's new in 8.0.3](#)

### [What's new in 8.0.2](#)

## Changing the Mouse Mode

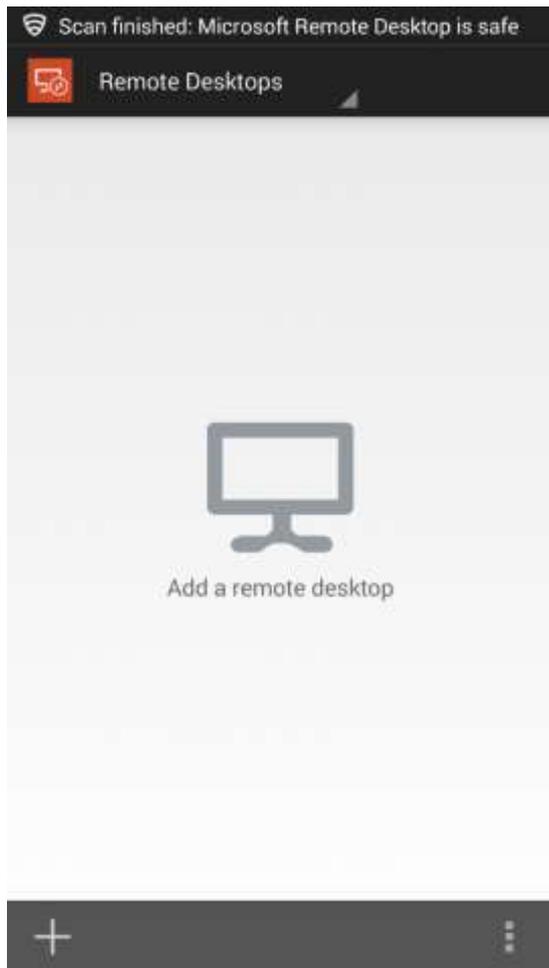
Tap the connection name at the top of the screen.



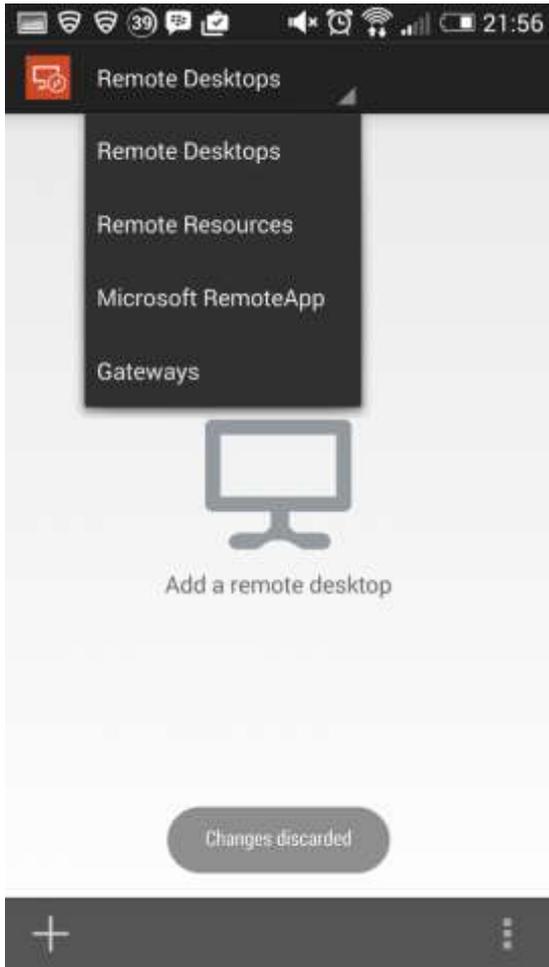
The mouse mode can be changed with a single tap on the 2nd icon from the right in the utility bar. Choose between Mouse Pointer or Direct Touch.



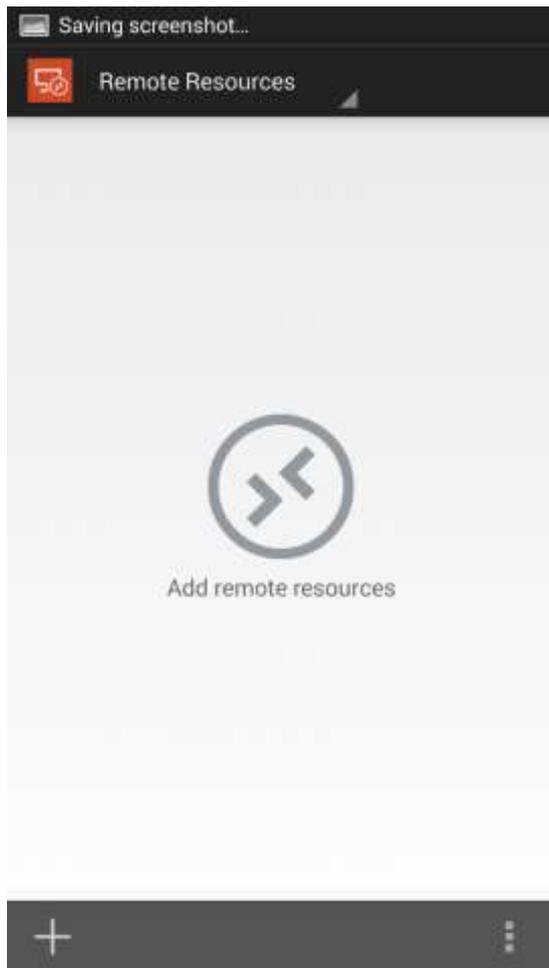
2. Click the Back Arrow next to 'What's New'



3. Press 'Remote Desktops' to drop out the connection types and select 'Remote Resources'



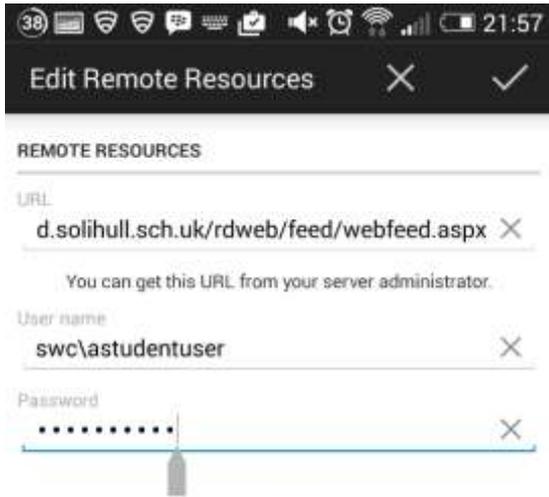
4. Click the '+' (Plus symbol) at the bottom of the screen



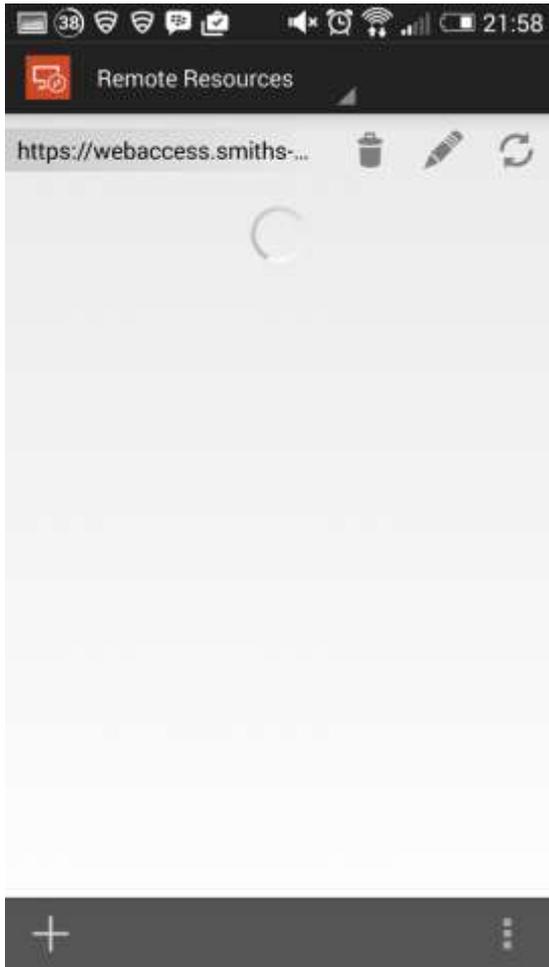
5. Enter the URL 'https://webaccess.smiths-wood.solihull.sch.uk/rdweb/feed/webfeed.aspx' and your username/password – not forgetting to add the 'swc\' prefix before your username, for example

Username: *swc\astudentuser*

Password: *whateveryourpasswordis*



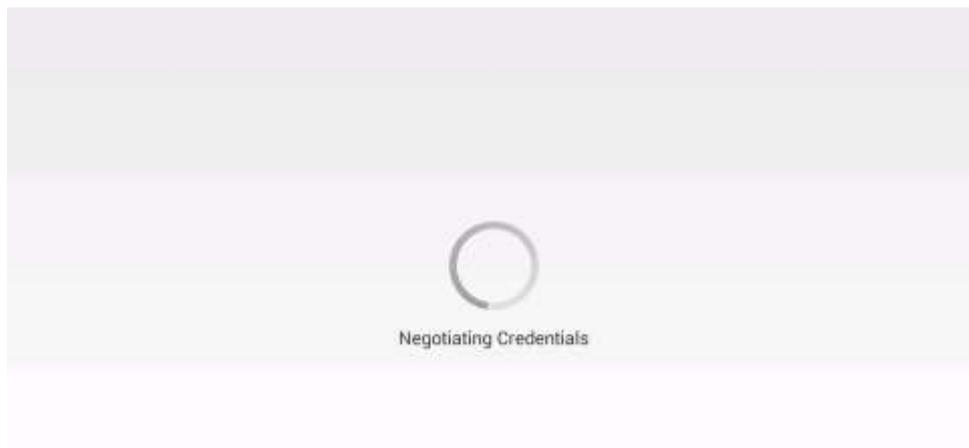
6. Click the tick symbol at the top right of the screen to confirm



7. The app will now connect to the SWSC remote resources



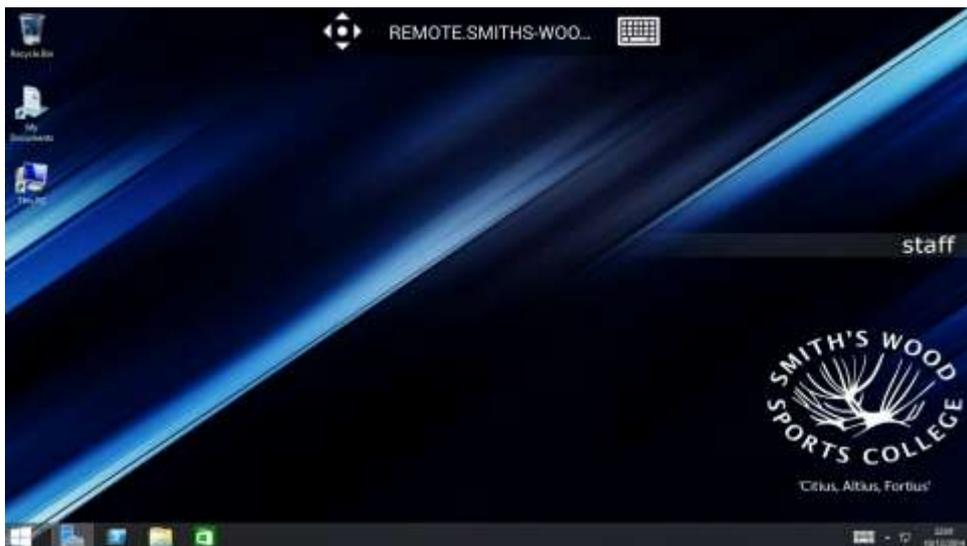
8. Click on 'Remote Desktop' to connect to a Windows desktop (Allow this sometime to connect)



9. On the certificate acceptance screen select 'Trust Always'



10. Now you will be connected to a remote desktop/other app you selected



## Additional Resources

Remote Desktop Client on Android: FAQ - <http://technet.microsoft.com/en-gb/library/dn473007.aspx>